

Hiring Event



Hiring Event for Customer Service Representative

Location:

United States Veterans Initiative
Bob Hope Patriotic Hal 4th floor
1816 Figueroa Street
Los Angeles, CA 90015

POC – Brian Witten @bwitten@usvetsinc.org

Event Date:

Thursday March 16th from 9:00am – 12:00pm

Description:

We are seeking to fill Customer Service Representative Roles at our Pasadena and Brea contact center locations.

Customer Service Representative I - Bilingual, Spanish

Senior Collector

Small Business Card Specialist

Small Business Deposits Servicing Specialist – Bilingual, Spanish

- Minimum skills
- Have at least intermediate-level computer skills
- Have a strong ability to engage and build rapport with customers
- Are comfortable with frequent change and working in a fast-paced environment
- Are comfortable with learning new technologies and processes
- Are comfortable in your ability to engage with customers (begin a conversation, build rapport, and handle objections)
- Are comfortable receiving ongoing performance feedback and coaching
- Are comfortable with ongoing change and learning new technology/processes
- Are confident with proper training in your ability to analyze and resolve customer inquiries

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